

D/AGRICULTURE

TMTS Dairly No. 2867
GR C-2-16

No. 6/3/2017-6GC
Haryana Government
Chief Minister Grievance Redressal Cell

Chandigarh, Dated-3 February, 2017.

To,

1. All Administrative Secretaries to Government, Haryana.
2. All Head of Departments in the State.
3. All Deputy Commissioners in the State.

Subject :- Regarding marking of complaints/grievance forwarded from CM Grievances Portal (CM Window)

Sir/Madam,

1
6/2/17
J.D. (Admn)
2/4/2015

I am directed to invite your attention to this office letter No. 2/4/2015/5CMGRC/12, dated 14.05.2015 and 10.06.2015 on the subject mentioned above vide which it was instructed that the complaint against an official of Group-III & IV whenever received should be examined at two levels above of the said official and the complaints against an official/ officer of Group II & I should be examined at one level above the said officials/ officers.

2. It has come to the notice that the problem of marking the grievances to the level of the delinquent itself has not stopped yet despite repeated directions. Hon'ble Chief Minister expressed grave concerns about this trend and desired that officials/ officers at all levels be warned about the strictest action would be initiated in cases such a deliberate mistake is repeated henceforth.

3. It is, therefore, again requested to ensure the strict compliance of these instructions at all levels.

This may be taken at top-priority.

Yours faithfully,

Bhupinder Khatwari
Under Secretary to Government, Haryana,
Chief Minister's Grievance Redressal Cell.

07/02/2017

DIRECTORATE OF AGRICULTURE & FARMERS WELFARE, HARYANA, PANCHKULA

Endst.No. 8010-190 /E-III(5)

Dated: 14-2-17

A copy of the above is forwarded to the following:

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| <ol style="list-style-type: none"> 1 All Addl. Directors/ Joint Directors 2 All Head of the Sections 3 Superintendent/Dy. Superintendent
Establishment Branch- I, II, III and IV 4 All subordinate Offices in Agriculture & Farmers Welfare Department, Haryana | } | Directorate of Agriculture & Farmers Welfare,
Haryana, Panchkula |
|---|---|---|

for information and necessary action please.

M. Poojary
Assistant Director (Admn)
for Director, Agriculture & Farmers Welfare Department
Haryana, Panchkula

Pl. Circulate
4
08/2/2017
A-5

✓ c.c. to computer programmer for upload the Agriculture website.